Electronic Acknowledgement Receipt				
EFS ID:	10498955			
Application Number:	10652892			
International Application Number:				
Confirmation Number:	9562			
Title of Invention:	Technical support systems and methods for use in providing technical support			
First Named Inventor/Applicant Name:	Eric Owhadi			
Customer Number:	22879			
Filer:	Steven L. Nichols/Mindy McClelland			
Filer Authorized By:	Steven L. Nichols			
Attorney Docket Number:	500201991-2			
Receipt Date:	12-JUL-2011			
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Time Stamp:	13:48:47			
Application Type:	Utility under 35 USC 111(a)			

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Submitted with Payment	no
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File Listing:

1 Notice of Appeal Filed 500201991-2-Resp.pdf 27194 no 1	Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
	1	Notice of Appeal Filed	500201991-2-Resp.pdf	0ed2813b7ab673dc78059edc0d0b83db2a		1

Warnings:

Information:

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.